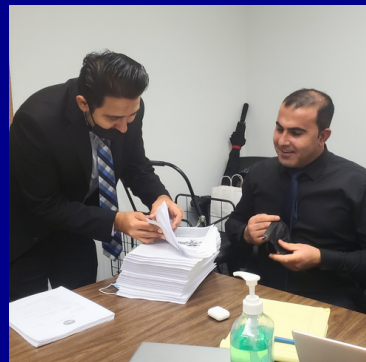




International Institute  
of Los Angeles

# 2023 ANNUAL REPORT

Helping families become self-sufficient and promoting cross-cultural understanding by providing services to immigrants, refugees, survivors of human trafficking, and low-income working families.



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# MESSAGE FROM THE PRESIDENT & CEO

*Cambria Tortorelli*

This year marks IILA's 110th anniversary serving refugees, immigrants, and low-income working families—a significant milestone in our organization and one which invites us to reflect on our history even as we look ahead to the future. The 2023 Annual Report makes it abundantly clear that the founding principles of IILA continue to operate as our north star. We remain deeply invested in the health and well-being of those who are newly arrived as well as low-income working families, last year serving 57,630 clients.

Throughout our 110-year history, IILA has not only provided direct services to countless refugee and immigrant families, but it has also been a voice for them in challenging times. Looking back over our long history, I am especially proud of IILA's commitment to standing with Japanese Americans after the bombing of Pearl Harbor.

Advocating for our refugee and immigrant sisters and brothers continues to be of critical importance. One of the great strengths of our nation is its incredible diversity; welcoming refugees and other immigrants isn't just good for them, it's good for the United States. I invite you to visit [www.iilosangeles.org/advocacy](http://www.iilosangeles.org/advocacy) to find out more about how refugees and immigrants positively impact our country. Join us in making 2024 a year of welcome and support for those who so profoundly enrich our communities and society.



# YESTERDAY & TODAY

The International Institute of Los Angeles (IILA) has a lengthy history of making a real difference in the world by helping new Americans become self-sufficient and promoting cross-cultural understanding. IILA was founded in 1914 as a branch of the YWCA (Young Women's Christian Association) to find solutions to the challenges facing women and girls in Los Angeles who had recently immigrated to the United States. Since our incorporation in 1935, IILA has grown and expanded its programming to serve immigrants and refugees of all kinds, as well as other disadvantaged people within the greater Los Angeles Metropolitan area.

Today, we continue our legacy by assisting newly arrived refugees with finding housing, employment, and medical care as they adjust to their new environments. Our collaborative work in 2023 for volunteer training and in-kind donations with the International Rescue Committee (IRC) of LA and Interfaith Refugee & Immigrant Service (IRIS) further strengthened this assistance. We also offer case management services to survivors of human trafficking and unaccompanied minors, and legal aid to asylum seekers and other immigrants looking to begin new lives in the U.S. as contributing members of their communities. We give hope to children and families by providing accessible, quality early childhood education, childcare, and nutritious, kid-friendly meals, as well as support low-income individuals in growing and thriving through our social services.



## CHILD DEVELOPMENT

For many families, the high cost, limited availability, or inconvenient hours of child care centers can present major barriers to work. Through our child care centers and subsidized programs, the Child Development Division (CDD) provides the flexibility that is vital for parents working nontraditional hours, looking for a job, going to school, or looking for housing. Services are offered at little to no cost to families in the LA area. IILA administers voucher-based programs that reimburse the cost of child care for families with children through age of 13, in settings that include licensed care, family, friend, or neighbor. We also operate nine part-day and full-day state-funded preschool programs that support children of all abilities. Additionally, we partner with providers through our Family Child Care Home Education Network (FCCHEN) for educational enrichment services in a home setting. Our centers also receive daily deliveries of breakfast, lunch, and snacks made fresh by our Nutrition Division to promote healthy development.

Children Served Across Programs

1,528



*The school's services have helped me keep my job. I am at peace knowing that my daughter is in good hands. Similarly, it has helped her gain independence and learn to share with others.*

- Jacqueline, IILA Preschool Parent



## IMMIGRATION LEGAL SERVICES

Total Clients  
Served

1,224

The Immigration Legal Services Division (ILSD) seeks justice for all immigrants—documented and undocumented—by serving the immigrant community with programs that assist applicants with obtaining relief under immigration laws. In 2023, ILSD began implementing services through a grant from the Acacia Center for Justice to serve unaccompanied children in refugee shelters. ILSD was awarded an LA County Capacity Strengthening Grant that enables us to assist asylum seekers with case management services.

ILLA's Afghan Legal Representation Project team members describe one client's journey:

*Our client's family fought for the right of girls to go to school and her father donated land so that a free girls' school could be built. She was at work at the Afghan Ministry of Communications and Information Technology with her infant daughter in 2019 when a suicide bomber set off an explosion and armed men began shooting. Our client was afraid to return to work, but she did so to provide for her family...*

Afghan Legal  
Clients

350



*...Then in 2021, the bus that she normally took to work was bombed. Luckily, she did not go to work that day. In August, her mother, sister, husband and four young children were able to escape from Afghanistan when it fell to the Taliban. Unfortunately, another sister was attacked by the Taliban at the airport and was not able to escape. The family is dedicated to finding a way for this sister to join them in the United States.*

Afghan  
Clients

280

Ukrainian  
Clients

788

Unaccompanied  
Minors

59

Refugees  
Resettled

316

Human  
Trafficking  
Survivors

43

Accelerated  
Employment  
Clients

491

Health  
Promotion  
Clients

390

## IMMIGRANT & REFUGEE SERVICES

Every year, thousands of refugees, asylum seekers, survivors of human trafficking, and unaccompanied minors arrive in Southern California. Our Immigrant and Refugee Services programs help these resilient individuals restore their freedom, dignity and independence through comprehensive services. Highlights of our services in 2023 include:

- Further expanding our refugee health services to include Afghans, Ukrainians and other refugees.
- Providing services for young refugee families through a grant award from First 5 California.
- Launching a new program to strengthen the mental and emotional health of newly arrived Afghans.

Young  
Families

86

Afghan  
Mental Health  
Clients

53



Grocery  
Voucher  
Families

3,630

Transitional  
Employment  
Clients

39

Utilities  
Assistance  
Clients

652

## SUPPORTIVE SERVICES

The Supportive Services of IILA's Local Integration & Family Empowerment (LIFE) Division support low-income working families and individuals in Los Angeles by increasing access to basic services, connecting communities to resources, and ensuring that economic opportunities are available and accessible to all people.

We partner with other county providers to offer a variety of services, including transportation assistance and fare subsidies enrollment, an on-the-job skills training program, and utilities program assistance for consumers who are not proficient in English. In 2023, we also provided light case management to any person or family impacted by COVID-19, held free vision care events, and distributed grocery vouchers on behalf of the county.

COVID Relief  
Clients

1,904

Free  
Vision Care  
Clients

98

*"Thank you so much for your help. With this [voucher] I will be buying a Christmas dinner for my kids. I have 3 children—one with autism and one with heart problems...I will always be grateful to you."*

- Grocery Voucher Recipient



Utilities Debt  
Forgiveness  
Achieved

\$238,030

Transportation  
Subsidies

44,122 clients

Children  
Served  
Nutritious Meals

1,755

## NUTRITION

The Nutrition Division provides child care programs across Los Angeles with healthy meals to set children up for a lifetime of health and success. By instilling healthy eating habits from an early age, we can significantly increase children's chances of avoiding many health issues later in life. Our on-site commercial kitchen prepares and delivers freshly cooked breakfasts, lunches, and snacks each year to children enrolled in various childcare programs throughout Los Angeles County.





# FY2022-2023 FINANCIALS

## STATEMENT OF FUNCTIONAL EXPENSES

Program Expenses  
\$20,492,288

Support Expenses  
\$474,578

Total Expenses  
\$20,966,866

## STATEMENT OF FINANCIAL POSITION

Total Assets  
\$14,084,397

Liabilities  
\$6,506,777

Net Assets  
\$7,577,620

## REVENUE

Government Service  
Contracts  
\$17,964,960

Fees for Services  
\$1,730,789

Contribution &  
Grants  
\$341,368

Other Revenue  
Sources  
\$1,424,420

Total Revenue  
\$21,461,537

## DONATIONS BY FUND

Act Now for  
Afghan Allies  
\$23,268

IILA General Fund  
\$69,249

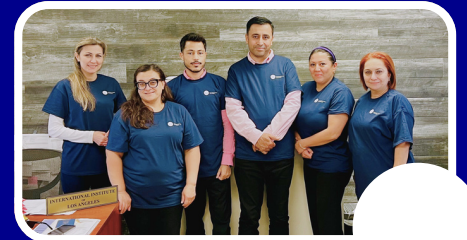
Refugee Fund  
\$3,602

## STATEMENT OF CASH FLOWS

Cash at Beginning of Year  
\$3,414,789

Net Cash Change  
\$655,353

Cash at End of Year  
\$4,070,142



# THANK YOU!

We are incredibly grateful for the support of the donors, volunteers, and community partners who made our work in 2023 possible. Along with the dedication of our 160 staff members, the partnership of our supporters enabled us to continue providing vital services in the midst of significant world challenges. To our donors, volunteers, and partners, thank you for the gift of your time, energy, and funds.



As we look towards the future, we know that IILA will continue to successfully address the world's changing needs with the help of supporters like you. We will dedicate ourselves to staying true to our historical roots while being open to adapting and serving the communities of Southern California amidst their present realities. We are grateful for the opportunity to serve in the years ahead.



International Institute  
of Los Angeles

## **CORPORATE OFFICE**

3845 Selig Place  
Los Angeles, CA 90031

### **ADMINISTRATION, CHILD DEVELOPMENT DIVISION, & NUTRITION DIVISION**

323-224-3800

### **IMMIGRATION LEGAL SERVICES DIVISION**

323-264-6217

## **EL MONTE - TELSTAR OFFICE**

9060 Telstar Ave, Suite 223  
El Monte, CA 91731

## **GLENDALE OFFICE**

3800 La Crescenta Ave, #207  
Glendale, CA 91214

### **LOCAL INTEGRATION & FAMILY EMPOWERMENT (LIFE) DIVISION**

818-244-2550

## **EL MONTE - PECK OFFICE**

2822 S. Peck Rd. #104  
El Monte, CA 91733

### **IMMIGRATION LEGAL SERVICES DIVISION**

626-452-9421



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## CHILD DEVELOPMENT DIVISION PRESCHOOL LOCATIONS

### **Aliso Pico Preschool**

1505 E. 1st Street, Los Angeles, CA 90033

### **All People's Preschool**

822 East 20th Street, Los Angeles, CA 90011

### **Amistad Preschool**

2037 Lincoln Park Avenue, Los Angeles, CA 90031

### **Estrada Learning Center**

3225 Hunter Street, Los Angeles, CA 90023

### **La Santa Cruz Preschool**

2747 Whittier Blvd., Los Angeles, CA 90023

### **Las Flores Preschool**

1073 S. Eastman Avenue #211, Los Angeles, CA 90023

### **Lorena Terrace Alegria Preschool**

619 S. Lorena Street, Los Angeles, CA 90023

### **Village Learning Center**

4001 N. Mission Road, Los Angeles, CA 90032

### **Vista Nueva Learning Center**

130 S La Fayette Park Place, Los Angeles, CA 90057



<https://www.iilosangeles.org/>



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