



International Institute  
of Los Angeles

# 2022 ANNUAL REPORT

Helping families become self-sufficient and promoting cross-cultural understanding by providing services to immigrants, refugees, survivors of human trafficking, and low-income working families.



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International Institute  
of Los Angeles

# MESSAGE FROM THE PRESIDENT & CEO

*Cambria Tortorelli*



The heartbeat of International Institute of Los Angeles has always been our passion and commitment for refugees, immigrants and low-income families—finding ways to serve and support them at all ages and stages of their life in our Southern California communities. 2022 was an exceptional year of growth, challenge and opportunity for IILA as we responded to two international humanitarian crises, as well as the local needs brought about by a global pandemic, in the process serving 50,000 clients.

In the pages that follow, you will see specifics about the numbers we served and what we accomplished as an agency in 2022. What is harder to capture in an annual report is the spirit of commitment and passion that permeates the work that we do and is embodied in our incredible staff. We are indebted to our staff who continued to serve our clients day in day out throughout the pandemic.

We are also extraordinarily grateful to our board, the many volunteers without whom we could not have helped so many people, and our funders and donors whose support continues to be critical to our efforts.

As we look forward to our 110th anniversary in 2024, our founders would be proud that the vision which brought IILA into existence in 1914 continues to be lived out to this day with such impact.





# YESTERDAY & TODAY



The International Institute of Los Angeles (IILA) has a long history of making a real difference in the world by helping new Americans become self-sufficient and promoting cross-cultural understanding. IILA was founded in 1914 as a branch of the YWCA (Young Women's Christian Association) to find solutions to the challenges facing women and girls in Los Angeles who recently immigrated to the United States. Since our incorporation in 1935, IILA has grown and expanded its programming to serve immigrants and refugees of all kinds, as well as other disadvantaged people within the greater Los Angeles Metropolitan area.



Today, we continue our legacy by assisting newly arrived refugees with finding housing, employment, and medical care as they adjust to their new environments. We offer case management services to victims of human trafficking and unaccompanied minors and legal aid to immigrants looking to begin new lives in the U.S. as contributing members of their communities. But we also give hope to children and families by providing accessible, quality education and nutritious, kid-friendly meals, as well as support low-income individuals in growing and thriving through our social services.





# CHILD DEVELOPMENT

For many families, the high cost, limited availability, or inconvenient hours of child care centers can present major barriers to work. Through our child care centers and subsidized programs, the Child Development Division (CDD) provides the flexibility that is vital for parents working nontraditional hours, looking for a job, going to school, or looking for housing. IILA administers voucher-based programs that reimburse the cost of child care and partners with providers in the Family Child Care Home Education Network (FCCHEN) for educational enrichment for low-income families with children up to age 13. We also operate nine part-day and full-day state-funded preschool programs at little to no cost to low-income families in the LA area. Our centers also receive daily deliveries of breakfast, lunch, and snacks made fresh by our Nutrition Division to promote healthy development.

Children  
Served Across  
Programs

718



*[My daughter] has become more social with other children her age. [She] is talking more, saying sentences with three words, she knows songs, recognizes colors, and counts to ten...All the teachers are so kind, friendly, understanding, and care about the education and well-being of the children. - Rita, IILA Preschool Parent*

Total Clients  
Served

1,024

Removal  
Defense  
Cases

65

## IMMIGRATION LEGAL SERVICES

Individuals  
Served Via  
Outreach

300

Unaccompanied  
Minors

75

The Immigration Legal Services Division (ILSD) seeks justice for all immigrants—documented and undocumented—by serving the immigrant community with programs that assist applicants with obtaining relief under immigration laws. We help reunite immigrant families and enable them to become full participants in American society by providing legal services either in court or in filing affirmative forms of relief.

Legal  
Consultations

150

Affirmative  
Applications

136

Citizenship  
Cases

113



Afghan Asylum  
Cases

123

DACA  
Applications

62



*I want to thank IILA for having listened to my story and accepted my case. IILA gave me the tools I needed to be able to express myself in a way that would allow me to win my case. I saw the hard work my attorney and the entire team was doing for me. I appreciated how honest they were with me about how difficult it was going to be. When I had a question or concern, my attorney was there to answer all my questions. They were always there for me.*

- ILSD Client, Unaccompanied Minor Case



Total  
Clients Served

1,367\*

Human  
Trafficking  
Survivors

38

Afghan  
Clients

900

Unaccompanied  
Minors

72

Accelerated  
Employment  
Clients

405

Other  
Refugees

137

Ukrainian  
Clients

220

## IMMIGRANT & REFUGEE SERVICES

Every year, thousands of refugees, asylum seekers, survivors of human trafficking, and unaccompanied minors arrive in Southern California. The Immigrant and Refugee Services of IILA's Local Integration & Family Empowerment (LIFE) Division helps these resilient individuals restore their freedom, dignity and independence through comprehensive services. Highlights of our services from 2022 include:

- Expanding our accelerated employment program
- Beginning intensive case management for vulnerable groups
- Beginning a new program for young refugee families
- Launching services specifically for Afghans and Ukrainians
- Resettling nearly 900 Afghan individuals by the spring of 2022 after the fall of Kabul in August of 2021

\*Unduplicated number







COVID-Affected Clients Served

2,160

## SOCIAL SERVICES

The Social Services of IILA's Local Integration & Family Empowerment (LIFE) Division support low-income working families and individuals in Los Angeles by increasing access to basic services, connecting communities to resources, and ensuring that economic opportunities are available and accessible to all people.

We partner with other county providers to offer a variety of services, including transportation assistance and fare subsidies enrollment, an on-the-job skills training program, and utilities program assistance for consumers who are not proficient in English. In 2022, we also provided light case management to any person or family disproportionately impacted by COVID-19.

Transportation Subsidies

105,00

*I personally wanted to thank you and your team for all the support we have received...With your support we were able to help several families...to not be stressed or worry if they would have food for the month. You have given us the opportunity to help the whole family. - Eva, Community Partner*



Utilities Assistance

252

Utilities Debt Forgiveness Reached

\$80,450





Hot, healthy  
lunches served

347,806



## NUTRITION

The Nutrition Division provides child care programs across Los Angeles with healthy meals to set children up for a lifetime of health and success. By instilling healthy eating habits from an early age, we can significantly increase children's chances of avoiding many health issues later in life. Our on-site commercial kitchen prepares and delivers freshly cooked breakfasts, lunches, and snacks each year to children enrolled in various childcare programs throughout Los Angeles County. In 2022, we prepared a total of 794,370 meals.





# FY2021-2022 FINANCIALS

## STATEMENT OF FUNCTIONAL EXPENSES

Salaries & Related Expenses  
\$8,319,754

Other Expenses  
\$18,702,350

## STATEMENT OF FINANCIAL POSITION

Total Assets  
\$10,046,937

Total Liabilities  
\$2,963,988

Commitments &  
Contingencies

Total Net Assets  
\$10,046,937

## STATEMENT OF ACTIVITIES

Total Revenue & Support  
\$21,153,248

Expenses  
Program services  
\$18,062,169

Support services  
\$640,181

Total Expenses  
\$18,702,350

Change in Net Assets  
\$2,450,898

Net Assets  
Beginning of the Year  
\$4,654,299

Net Assets  
End of the Year  
\$7,082,949

## DONATIONS BY FUND

Act Now for Afghan Allies  
\$509,065

IILA General Fund  
\$61,082

Refugee Fund  
\$14,956

## STATEMENT OF CASH FLOWS

Net Cash Provided (Used)  
by Operating Activities  
-\$1,712,085

Net Cash Provided (Used)  
by Investing Activities  
\$360,395

Cash & Cash Equivalents  
at End of Year  
\$3,414,789

# THANK YOU

We are incredibly grateful for the support of the donors, volunteers, and community partners who made our work in 2022 possible. Along with the dedication of our nearly 150 staff members, the partnership of our supporters enabled us to continue providing vital services in the midst of significant world challenges. To our 110 donors and dozens of volunteers and partners, thank you for the gift of your time, energy, and funds that allowed us to respond to such unprecedented times.



As we look towards the future, we know that IILA will continue to successfully address the world's changing needs with the help of supporters like you. We will dedicate ourselves to staying true to our historical roots while being open to adapting and serving the communities of Southern California amidst their present realities. We are grateful for the opportunity to serve in the years ahead.





International Institute  
of Los Angeles

## CORPORATE OFFICE

3845 Selig Place  
Los Angeles, CA 90031

### **ADMINISTRATION, CHILD DEVELOPMENT DIVISION, & NUTRITION DIVISION**

323-224-3800

### **IMMIGRATION LEGAL SERVICES DIVISION**

323-264-6217

## EL MONTE - PECK OFFICE

2822 S. Peck Rd. #104  
El Monte, CA 91733

### **IMMIGRATION LEGAL SERVICES DIVISION**

626-452-9421

## EL MONTE - TELSTAR OFFICE

9060 Telstar Ave, Suite 223  
El Monte, CA 91731

## GLENDALE OFFICE

3800 La Crescenta Ave, #207  
Glendale, CA 91214

### **LOCAL INTEGRATION & FAMILY EMPOWERMENT (LIFE) DIVISION**

818-244-2550



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